



MLS Status Definitions

ACT Active: Property is available for sale and must be available for showings. Will expire on the original expiration date the agent entered.

CON Active Contingent: Seller has accepted an offer but has requested that property remain available for showings and Seller will entertain backup offers. Will expire on the original expiration date the agent entered.

OPT Active Option Contract: Seller has accepted an offer but the Buyer is exercising the option period from the sales contract. Still available for showings and backup offers. Will expire on the original expiration date the agent entered.

KO Active Kick Out: Property has an offer contingent upon the sale of another property by buyer. (Refer to TAR Form 1908) Still available for showings and backup offers. Will expire on the original expiration date the agent entered.

PND Pending: Property has an offer (Contract with no contingencies, Kick Outs or Options). The seller requests no further showings and does not want to entertain backup offers. Pending listings do not expire and will stay pending until closed.

WTH Withdrawn: Based on the terms agreed to between the Seller and the Listing Broker in the "Termination of Listing Form" (TAR Form 1410) the property is no longer available for showings. Due to the conditions of the "Termination Form" the property cannot be re-listed with another broker. Will expire on the original expiration date the agent entered.

CAN Cancelled: Based on the terms agreed to between the Seller and the Listing Broker in the "Termination of Listing Form" (TAR Form 1410) the property is no longer available for showings. There were NO conditions in the "Termination Form". The seller is free to re-list their property with another broker.

TOM Temp Off Market: Owner has a reason they would not like to show the property for a period of time but they are still under a listing agreement. Temporarily off market used for various reasons (i.e. remodeling, owner illness, etc) **THIS IS A TEMPORARY STATUS and should not be used in place of the Cancelled or Withdrawn status.** Will expire on the original expiration date the agent entered.

EXP: Listing has expired

SLD: Listings has sold closed



Days on Market Calculations:

Days on market are calculated from the List Date through the Off Market Date. Off Market Statuses are: Pending, Sold, Expired, Withdrawn, and Cancelled.

For the statuses of Withdrawn and Temporarily Off Market, the Days on Market are calculated from the List Date to the expiration date.

For the status of Temporarily Off Market, Days on Market calculations are suspended while in the TOM Status. Once the listing is active again, the Days on Market will accumulate again.

For the Expired status, the Days on Market are calculated based on the List Date to Expiration Date.

For the Cancelled Status, the Days on Market are calculated based on the List Date to the Cancelled Date.

For the Sold Status, the Days on Market are calculated based on the List Date to the Pending Date. If the listing status was changed from Active Option or Active Contingent or Active Kickout, then to the Sold Status, the Days on Market will calculate from the Listing to the Pending Date that is entered once the listing is placed into the Sold Status.

Cumulative Days on Market: Is calculated by adding the Days on Market from a previous listing with the Days on Market of a current listing where there is no substantial break in the time period between when the first listing was on the market versus the next listing.

Status	Data Purging Rules	Media Purging Rules
ACT	Listing Data remains indefinitely.	Media remains indefinitely.
OPT	Listing Data remains indefinitely.	Media remains indefinitely.
KO	Listing Data remains indefinitely.	Media remains indefinitely.
CON	Listing Data remains indefinitely.	Media remains indefinitely.
TOM	Listing Data remains indefinitely. (TOM changes to EXP on Expiration Date)	Media remains indefinitely. <i>(This is not an off-market status)</i>
PND	Listing Data remains indefinitely.	Media remains indefinitely.
EXP	Listing Data removed after 3 years.	Six months after a property reaches this status all photos except the primary will be purged and all non-pic media will be purged.



CAN	Listing Data removed after 3 years.	Six months after a property reaches this status all photos except the primary will be purged and all non-pic media will be purged.
WTH	Listing Data remains indefinitely. (WTH changes to EXP on Expiration Date)	Media remains indefinitely.
SLD	Listing Data remains indefinitely	All photos for a SLD listing will be kept indefinitely. Thirty days after a property reaches this status all non-pic media will be purged.
LSD	Listing Data remains indefinitely	All photos for a LSD listing will be kept indefinitely Thirty days after a property reaches this status all non-pic media will be purged.

STATUS FLAGS THAT APPEAR NEXT TO MLS NUMBER ON SEARCH RESULTS SCREEN

\$	Price Change	Indicates the listing price was changed.
B	Back on Market	Indicates the listing is back on market.
N	New Listing	Indicates the listing is new on the market

These flags will appear for 5 days.



Your source for technical support and customer service!
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MetroTex MLS Support

Find a wealth of information at the MetroTex Matrix Support page.

<http://www.DFWRealEstate.com/technical-support>

The site includes:

- The NTREIS Matrix User Manual**
 - Download the latest version of the User Manual anytime.
- Video Instruction**
 - Designed to be brief and informative for busy agents, these training videos include concise overviews of different parts of the system and MetroTex Matrix Minute clips for one-minute explanations of frequently used functions.
- MLS Product Support**
 - Find information about all the products MetroTex supports including user manuals, tutorials and helpdesk contact information.

MetroTex MLS Support Hours

Monday -Friday 8:30 a.m. to 5:00 p.m.

214-540-2755 or by email MLS@DFWRealEstate.com

NTREIS After-Hours Support

Answerlink (Matrix) National Helpdesk: 888-440-3687

Monday - Friday | 7:00 AM - 12:00 AM

Saturday - Sunday | 10:00 AM - 10:00 PM