

MetroTex Key Service Policy for Transfer In or Out of MetroTex Key Box Inventory

The MetroTex Association of REALTORS® wants to ensure that the Supra lock boxes provided to our Key Service users are of the best quality.

Each Supra lock box sold to our Key Service users comes with a warranty from Supra. The warranty will cover normal use against defective workmanship and materials. The warranty does not cover damage resulting from accident, unreasonable use, negligence, improper service, or other causes not arising out of defects in material or workmanship.

In order to ensure we continue to maintain quality Supra Products, the Association is following the policies below related to Key Box transfers.

Key Box Transfers INTO MetroTex Inventory

MetroTex Association will allow the internal transfers of Supra key boxes into the MetroTex Key Service inventory from the following NTREIS Shareholder Associations:

Collin County
Granbury
Greater Denton/Wise County
Greater Fort Worth
Greater Lewisville
Greater Metro West
Johnson County
Greater Texoma
Stephenville (Key Service Provided by MetroTex)

MetroTex will **NOT accept** any key boxes that have been deprogrammed or boxes that come from any other market.

Key Box Transfers OUT of MetroTex Inventory

Supra iBox BT LE boxes purchased through MetroTex will not be deprogrammed for use in any other market.

MetroTex will buy back current iBox BT LE key boxes for \$60.00 each that are in good condition. The iBox BT LE cannot have any marks no markings or other external damage. MetroTex will only buy back iBox BT LE key boxes that are currently assigned to a MetroTex Key Service subscriber.

MetroTex will not buy back any other type of Supra boxes except the iBox BT LE.

MetroTex Association will allow the internal transfers of Supra lockboxes from MetroTex Key Service inventory to the following NTREIS Shareholder Associations:

Collin County
Granbury
Greater Denton/Wise County
Greater Fort Worth
Greater Lewisville
Greater Metro West
Johnson County
Greater Texoma
Stephenville (Key Service Provided by MetroTex)

Any request for key box transfers must be accompanied by the proper form provided by MetroTex.